

Staying at the Sunshine Mountain Lodge

The Sunshine Mountain Lodge sits high in the Canadian Rockies, at 7,200 feet in the heart of Sunshine Village Ski & Snowboard resort. Because it is the only ski-in, ski-out accommodations in Banff National Park, you can be the first on the slopes each morning. You will be staying in an extraordinary place in the heart of a UNESCO World Heritage Site. Enjoy this exceptional experience.

Upon Arrival

Check-in (base)

Check-in is on the north side of the Bourgeau building at the gondola base (the building with the clock tower). Once inside, you will be greeted by a Front Desk Agent who will confirm your reservation and rate.

Your luggage will be tagged and sent up to your room. Expect your bags in your room in about three hours; we guarantee 4 hours. We recommend you keep breakables and valuables with you (ex: laptop computers, video cameras and anything that might freeze) these items can be stored at the concierge desk, located on the lobby level of the lodge.

For those wanting to get on the slopes right away, dressing rooms are available near the check-in desk. Access to lodge rooms is guaranteed by 4 p.m.

Parking

Preferred lodge guest parking is close at hand. Valet parking is available for an additional charge; details are available at check-in.

Gondola

Last gondola boarding is 5 p.m., except on Fridays, when the gondola is open until 10 p.m. If you cannot make that time, please contact lodge staff a minimum of 24 hours in advance. For the gondola ride to the village, you should dress warmly. Blankets and lanterns will be provided, should conditions warrant it.

Lift Tickets

Your stay at the Sunshine Mountain Lodge includes next-day skiing or snowboarding. When you check in at the base, you receive tickets to access the gondola, as well as tickets for next-day skiing. If you wish to ski or snowboard on your day of arrival, there will be an additional charge.

Check-in (village)

Once you arrive at the Sunshine Mountain Lodge, the Front Desk Agent will take your credit card details, provide you with room keys, and explain the lodge features. Skis and snowboards will be sent to the complimentary ski valet.

Important Policies

Alcohol Policy

Please note that we do not permit our guests to bring alcohol with them into our lodge. Guests may check alcohol with the Front Desk Agent at the base upon arrival; it will be returned upon departure.

Cancellation policy

Reservations may be cancelled at no charge any time up to 15 days before your arrival. Should you cancel within 14 days of your arrival date, you will forfeit the deposit.

Quiet Policy

The Sunshine Mountain Lodge is proud to offer our guests a calm and quiet atmosphere within the lodge floors and rooms. We ask that all of our guests co-operate by keeping the volume level in their rooms to a minimum. Voices and foot traffic in the hallways, especially in the early hours, can be heard for some distance. Please respect fellow guests and keep the noise level to a minimum.

Wine & Dining

Restaurants

The Sunshine Mountain Lodge offers a variety of dining facilities. The Chimney Corner lounge and dining area has a wood burning fireplace, view of activities in the village, different lunch and dinner menus, full bar and wine service. Adjacent is our sport bar, with big screen TVs broadcasting sporting events in HD. The world-famous Eagle's Nest dining room is available during evenings only, and offers an upscale menu with an extensive wine selection.

Wine Tasting

Join our in-house wine enthusiast as we explore a different grape varietal every week. A nibble of cheese and a sip of wine is the perfect après ski activity. Additional charges apply for this event.

A Taste of Sunshine

This event features a multi-course menu prepared by internationally famed Chef de Cuisine, Martin Brenner, and his team. Each course is paired with a different wine. The evening begins with a short reception and a glass of wine, and then the entire group sits at one large table in the private room of the Eagle's Nest Dining room. Our in-house wine enthusiast will lead the group through each course and wine, offering insight into the region featured and the participating wineries. Back by popular demand, the Taste of Sunshine series runs monthly from December through May. Additional charges apply for this event.

Amenities & Services

- Large outdoor hot tub (one of Canada's largest outdoor hot pools.);
- Sauna (Cedar lined dry sauna, co-ed);
- Wireless internet service available (charges apply);
- Games room with pool table, jukebox and arcade games;
- Family room with sofas, big screen TV, wood-burning fireplace and board games;
- Complimentary equipment locker located conveniently in the basement of the new West Wing. Each locker has space for equipment, including boots, helmets and outerwear. A boot drying room is located across the hall. (Please note we do not allow equipment in the lodge rooms or public spaces.)
- Spa services - After a day on the slopes, indulge in professional spa treatments including: hot stone massage, aromatherapy massage, deep tissue massage, relaxation massage, manicure treatments and/or pedicure treatments

Complimentary Activities for Lodge Guests

Snowshoe tour of the Village

A one-hour snowshoe hike begins outside the lodge lobby and winds its way up the mountain to offer spectacular views of the village below. Our informative guide offers tidbits of history, facts and folklore. Snowshoes provided.

Tobogganing

Ride like the wind down our specially constructed toboggan run in the village on-board a traditional maple wood toboggans. It's the perfect après ski activity for the family.

Trivia Night

Test your skill in a variety of topics from music to movies, and politics to people. Great prizes for winning teams.

Interpretive Talk

Local experts lead an evening of discovery about the history and environmental significance of Banff National Park.

Bonfire and Star-gazing

Sit around a roaring fire and share stories and songs with the guests and staff. From our remote paradise, you'll be amazed with the night sky.

Board Game Tournament

Test your skill at some of the all-time favourite board games, including Monopoly, Scrabble, Clue and Risk.

Movie Night

There is popcorn and treats as we feature an early show for the kids, followed by a late show for adults. Enjoy a different theme each week, from classics to recent releases.

Morning Stretch

Start your day off right with a morning stretch. The basic stretching and reflexology will help prevent sore muscles the next day. This stretch is strongly recommended for those who are skiing all week long.

Trip into Town

On Friday night, you can head into Banff for the evening and catch the 10 p.m. last gondola back to the lodge. A shuttle bus is available to take you to and from the town of Banff. See the concierge for details and times; transportation is included with your lift pass.